

C U R R I C U L U M V I T A E · T H O M A S L O R E N Z

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S U M M A R Y

I have **worked** in the tourism industry (7 years) and in the construction industry (10 years), with a technical college diploma as a wood engineer.

worked as a franchise manager in the tourism industry (4 years), as a project manager in the construction industry (5 years), in customer service (3 years) and as a cabinet maker (5 years).

worked and lived in Argentina, Canada, Colombia and Germany.

In 2017, I actively chose Canada as my homeland, settled down as a Permanent Resident and aim to convert my manifold experiences into one permanent employment.

W O R K E X P E R I E N C E · C A N A D A

Dec. 2017 - Nov. 2019

Exhibau Services
Vancouver, www.exhibau.com
Temporary and permanent structures, installations and exhibits.
✓ **Project Management** of 7 projects with mainly sole responsibility
✓ Advised and provided tailored assistance to customers such as:
Coastal Church, Starbucks, TED Conferences, Westbank Corp., et al
✓ Tendering, commissioning and management of trades & suppliers
✓ Management of site projects in Squamish, Toronto and Vancouver

W O R K E X P E R I E N C E · C O L O M B I A

Oct. 2015 - Oct. 2017

Lufthansa City Center International
Medellín / Frankfurt, www.lufthansa-city-center.com
International Franchise System with 600+ travel agencies.
✓ **Regional Manager** with sole responsibility for the Americas
✓ Administration of 50+ offices in Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, Mexico, Panama, Paraguay, Peru, United States, et al
✓ New office implementations, 40+ office visits, control of Corporate Identity (CI), product trainings, networking, product and supplier relations
✓ Support with franchise contracts, quality control and invoicing
✓ Participation in Regional and Global Assemblies

Jul. 2013 - Mar. 2015

Aviatur Lufthansa City Center
Medellín, www.lcc-aviatur.com
Franchise of Lufthansa City Center with Aviatur S.A.
✓ **Country Manager** for 6 offices in Colombia
✓ Implementation, CI and product trainings, franchise administration
✓ Commissioning and administration of suppliers

Jun. 2012 - Jun. 2013

Aviatur
Bogotá, www.aviatur.com
International travel agency with more than 3,000 employees.
✓ **Customer Service Representative** (ticket counter & phone)
✓ Reservations and sales of flights, hotels and packages

W O R K E X P E R I E N C E · A R G E N T I N A

Nov. 2010 - Dec. 2011

TAM Linhas Aéreas
Buenos Aires, www.tam.com.br
International airline and international booking office.
✓ **Customer Service Representative** (phone only)
✓ Worldwide customer service in German, English and Spanish language

W O R K E X P E R I E N C E · G E R M A N Y

Jun. 2009 - Dec. 2009

Team Konzept
Munich, www.teamkonzept.com
Interior design and construction.
✓ **Project-, Site- and Supplier Management** for part of the interior construction of the Congress Hall in Tashkent, Uzbekistan

Sep. 2006 - Mar. 2009

Raumtechnik Messebau & Event Services
Stuttgart-Ostfildern, www.raumtechnik.com
Design, construction and installation of exhibition stands.
✓ **Project-, Site- and Supplier Management** in sole / shared responsibility
✓ Customers such as Chrysler-Jeep-Dodge, Mercedes-Benz and Motorola
✓ Site Management in Germany, Amsterdam, Barcelona and Paris

E D U C A T I O N · T O U R I S M

May 2012 - Sep. 2012

Training Course: Flights / Hotels / Packages (full time)
Aviatur S.A., Bogotá.

Nov. 2010 - Dec. 2010

Training Course: Reservations & Customer Service (full time)
TAM Linhas Aéreas, Buenos Aires.

E D U C A T I O N · C O N S T R U C T I O N

Mar. 2009 - Jun. 2009

Upgrade Training Course: Project Management (full time)
Private College "Pro.Di" in Stuttgart.

Sep. 2003 - Jul. 2005

Studies: State Certified Woodworking Engineer (full time)
Technical College "Heinrich-Hübsch-Schule" in Karlsruhe.
Equivalent to Bachelor Level. Thesis: Passive-House Modular Design.

Sep. 1998 - Aug. 2001

Apprenticeship: Cabinet Maker (full time)
Vocational College in Offenburg; Carpentry Kleinhans in Kehl.

E D U C A T I O N · G E N E R A L

Jul. 2005

Vocational Technical Diploma (Abitur / "Fachhochschulreife")
Technical College "Heinrich-Hübsch-Schule" in Karlsruhe.

S K I L L S & I N T E R E S T S

Awards

1st Place - Regional Tradespeople Championships 2001
Chamber of Crafts Kehl.

Computer Skills

Google Docs/Sheets/Slides; **Microsoft** Excel/Powerpoint/Project/Word; **Image Editors**; Construction: **AutoCAD**, **Gantt Chart**; Tourism: **Amadeus**, **Sabre**

Spoken Languages

German (native), **English** (fluent), **Spanish** (fluent), **Portuguese** (basic)

Interests

Biking, Blogging, Hiking, Ministry, Piano, Photography, Running, Volunteering

V O L U N T E E R E X P E R I E N C E

Jan. 2019 - present

Fit For Faith
Vancouver, www.fitforfaith.ca
Christian ministry with Bible studies, resources, blog and events calendar.
✓ Founder; creation & content of website and social media

Mar. 2020 - Jun. 2021

Dirty Apron Cooking School
Vancouver, www.dirtyapron.com
Partnership with Vancouver Community College, CoV and Whole Way House.
✓ Preparation of up to 800 meals per day for Downtown Eastside residents

Aug. 2017 - May 2021

Coastal Church
Vancouver, www.coastalchurch.org
Non-denominational church.
✓ Facilities, Gatekeeper, Greeter, Alpha & LifeGroup leader, Amateur Actor.

Jun. 2019 - Oct. 2020

Whole Way House
Vancouver, Downtown Eastside, www.wholewayhouse.ca
Charity serving vulnerable seniors and veterans at the Veterans Manor.
✓ Social activities, meal preparation & serving

Apr. 2019 - Dec. 2019

Coastal Eden Cafe
Vancouver, Downtown Eastside, www.coastaledencafe.com
A social enterprise that creates jobs for individuals from the DTES.
✓ Volunteer Management for construction and own volunteer contribution